



CPP ANNOUNCES NEW I.T. SYSTEM TO SUPPORT TRANSFORMATION STRATEGY

CPPGroup Plc (CPP or the Group), the International Assistance business, has selected SSP Limited (SSP), the leading provider of general insurance technology solutions, to provide a new single platform IT system across the international countries that it operates in. The new system will provide the core IT platform to support the Group's increasing focus on digital technology whilst improving the operational efficiency of the business.

The SSP solution will initially be implemented in the UK, with a second phase of international deployment to follow. When fully embedded, the system will simplify and standardise processes across the business; provide compliant, robust governance controls and secure customer data storage; and support the development of a digital product portfolio.

Charles Crawford, Chief Operating Officer at CPP, said: "The new IT system will provide a strong foundation on which we will build a digital-led future for CPP. Across the Group internationally, this will enable us to improve our service to customers and Business Partners in addition to making us more agile and efficient. By adopting a proven platform chosen by leading digital insurers, CPP will have a stronger competitive position in an increasingly digital world."

Stephen Lathrope, Managing Director of Insurer Division at SSP said: "CPP undertook a robust and extensive search over a 12 month period to find the right partner and solution for their needs. We are delighted that CPP has chosen to work with SSP and put us at the heart of the business as it develops for the future."

ENDS

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Notes to Editors

About CPPGroup Plc

CPPGroup Plc (CPP or the Group) is an assistance business operating internationally within the financial services, telecommunications and travel sectors. CPP primarily operates a business-to-business-to-consumer (B2B2C) business model providing its assistance products to customers through Business Partners and direct to consumer. The Group's core assistance and travel service products are designed to make everyday life easier to manage.

About SSP Limited

SSP is the leading provider of general insurance technology solutions, operating in more than 50 countries across the UK, Europe, Asia-Pacific, Africa and USA.

With more than 25 years' experience and industry expertise, SSP develops and implements technology solutions and back office systems that enable its customers to reduce the cost of their operations, increase their distribution and create a better customer experience - improving their customers' profitability and effectiveness.

Uniquely positioned, with end-to-end visibility "from the insurer to the insured", SSP understands the challenges its customers face and leverage its capabilities to provide significant industry value across the entire value chain.

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